

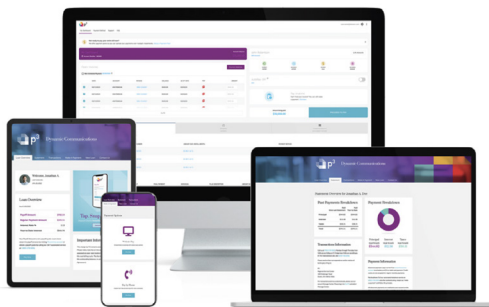
# Elevate the Resident's Experience

## OSG Payment Solutions

Easy, self-serve, any-time interaction is the new normal, as today's connected consumer expects a personalized, yet digital, experience in almost every aspect of their lives. The public sector must also adjust to this 'new normal' in residents' expectations. To successfully meet this demand, OSG™ offers state-of-the-art solutions that will satisfy the diverse needs of your user base, with features and a user experience that can be completely tailored to their needs.

We also offer a flexible pricing model with some of the lowest price points in the country. Maximize adoption and minimize costs through absorbed pricing or via a citizen-based service fee. Features include:

- Completely customizable, with virtually no IT resources required
- A user experience that is specific to the public sector, including a tax records database
- eBill delivery and paper suppression
- Ability to capture payments for any bill type, including taxes, dues, fines, and permits.
- Robust administrative/customer service tools and reporting
- PCI, NACHA, ADA, HIPAA and SSAE-18 compliant



### Payment Channels

- Web
- Mobile
- IVR
- Mail
- In Person
- Live CSR
- Digital Wallet
- Third-Party Website

### Payment Methods

- ACH
- Credit Cards
- Debit Cards
- Check
- Cash

### Scheduling Options

- One-time
- Recurring
- AutoPay
- Payment Plans
- Early Payment Discounts

### Notifications

- Email
- Text
- IVR
- Print & Mail