



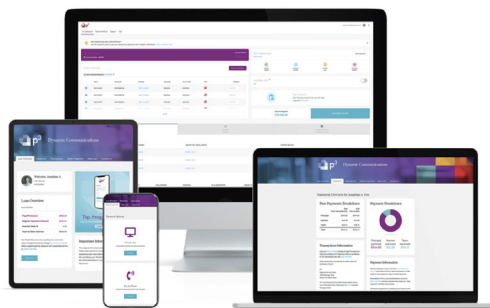
# Payments that Improve the Customer Experience

## OSG Payment Solutions

Today's consumers live in an omnichannel world. How they choose to view and pay their bill can vary depending on many factors. Regardless of their preference, they demand a solution that gives them a seamless experience. OSG™ offers you the flexibility you need by integrating multiple payment channels into one platform. The features and user experience are completely customizable, creating a true one-of-a-kind solution tailored to your customers' needs.

### Features include:

- Completely customizable, with virtually no IT resources required
- A user experience that is specific to your industry
- Ability to view and pay bills anywhere, from any device
- eBill delivery and paper suppression
- Multiple payment methods and channels
- Quick pay and enrolled options
- Variety of payment schedulers, including future-dated payments, automated payments, and payment plans
- Robust admin/customer service tools
- PCI, NACHA, HIPAA, and SSAE-18 compliant



### Payment Channels

- Web
- Mobile
- IVR
- Mail
- In Person
- Live CSR
- Digital Wallet
- Third-Party Website

### Payment Methods

- ACH
- Credit Cards
- Debit Cards
- Check
- Cash

### Scheduling Options

- One-time
- Recurring
- AutoPay
- Payment Plans
- Early Payment Discounts

### Notifications

- Email
- Text
- IVR
- Print & Mail

