

# Improve the Patient Experience with our Comprehensive Patient-Centric Solutions

## Patient Engagement Solutions to Drive Loyalty and an Exceptional Experience

With the proliferation of healthcare providers, it is increasingly difficult to attract and retain patients. The key to ensuring your practice or organization's success and long-term future is by delivering an unparalleled patient experience that exceeds expectations.

OSG's Patient Engagement Solutions offer a dynamic suite of products that cater to secure and effective patient communications across various channels. Patients can choose their preferred medium, from traditional print to digital platforms, ensuring they engage with your messages in the most convenient way. Our seamless omnichannel strategy guarantees that your outreach has maximum impact.

We enhance the overall patient experience beyond just messaging by improving financial interactions. OSG delivers comprehensive insights and innovative strategies to optimize patient engagement, streamline statement presentment, accelerate payments, and drive digital adoption of electronic presentment and payment methods.

### Why partner with OSG?

- Compliance**  
 Our solutions are compliant with HIPAA & PCI to give you peace of mind that all data is secure.
- Integrations**  
 We integrate with most medical practice software (Full integration for EPIC).
- Extensive Vertical Expertise**  
 30 years serving the healthcare vertical.
- Print Facilities**  
 We have state-of-the-art secure print facilities located across the United States.
- Business Continuity**  
 We offer redundancy across our facilities in case of weather or electricity issues, allowing your print jobs to be moved to another facility.

Contact us today to learn how you can transform patient engagement in your organization.

### Our Solutions Include:



Revenue Cycle Management



Print & Mail with extensive experience in statement design



Patient Journey Campaigns



Marketing Services

