

Boost Efficiency and Cut Costs with Traditional Print & Mail Solutions

Create Seamless Customer Journeys both Online and Off

Even in today's digitally-driven world, there are still consumers who prefer to receive their bills and other critical communications through the mail. EverView™ can enhance the experience for these customers through state-of-the-art printing, optimized mail solutions, and customer communications management.

With over 30 years in the printing business, EverView provides scalable print and mail solutions that create efficiencies and, as a result, cost savings.

State-of-the-Art Printing

EverView's Automated Document Factory ensures quality control, efficiency, and security while leveraging the latest in high-speed, full-color printing capabilities. Our 18 facilities house 195 printing systems and are located throughout the US. Each provides 24/7/365 support.

- **Customizable options:** EverView's print facilities enable you to create customized, one-to-one campaigns.
- **Built-in security:** We offer check printing with important security options, including thermochromic ink, Magnetic ink Character Recognition technology, artificial watermarks, and invisible fibers.
- **Coupon books for multiple markets:** From HOA, to mortgages, to health insurance premiums, our services include one-up and two-up coupon books.

Optimized Mail Solutions

Our mail solutions merge the latest technology from the United States Postal Service (USPS) with our proprietary, self-service portal for fast, accurate mail delivery.

- **EverView MailTrekSM:** Our sophisticated mail-tracking program uses USPS data to provide delivery updates in real-time so you know where each piece is from the moment it leaves our facility until it arrives at the customer's mailbox.
- **USPS's NCOA^{LINK}®:** We improve the accuracy of your mailings by correcting misspellings and comparing your addresses to the delivery points that USPS has on file so we can update when necessary.

- **Automated return-mail system:** Integrated closely with the USPS, our technology-enabled processes provide you with updated address listings to ensure future mailings are delivered.
- **Certified mail services:** Oversee the entire certified mail process online—from initial creation through delivery verification—on any device.
- **Secure destruction:** We shred and recycle undeliverable mail while providing a digital notification for database management to reduce costs, protect privacy, and minimize waste.

Customer Communications Management

Better engage customers and streamline your processes by developing high-quality, thoughtful materials, and distributing them confidently to a targeted audience.

- **Document-Imaging and Management Services:** We provide an end-to-end solution for all of your document-imaging and management needs, including data entry/data capture, digital scanning, document preparation, and output.
- **EverView Dynamic MessagingSM:** Use EverView Dynamic Messaging to fully leverage common touchpoints, such as monthly bills or statements, with personalized messages that directly connect with customers.
- **Insight AnalysisSM:** We evaluate the design of your emails, print materials, and portal set-up and predict with 92% accuracy what the reader will be drawn to, so you ensure your key takeaways are front and center.
- **EverView Letter ComposerSM:** Decide on the key elements—the message, the look, the feel—while EverView Letter Composer streamlines the creation and distribution process based on the schedule and format you want.
- **EverView Campaign ComposerSM:** EverView Campaign Composer uses data analytics to improve engagement with bill presentment and payment by tailoring campaigns to the customer based on your audiences and messages.

Security and Compliance

We are committed to maintaining the security, confidentiality, and integrity of our products and services. Our security solutions keep customer data safe and secure.

- Strategically located processing sites across North America.
- Annual audits that ensure compliance with relevant security and confidentiality requirements.
- FFIEC, HIPAA, and PCI-compliant services in several locations.
- Business continuity plans, with the ability to transfer processing loads between key locations.
- Physical security access controls, including CCTV surveillance and card access systems.
- Multi-layered logical access, network, and data protection controls.

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Learn more about EverView today.