

EverView™ Payment Solutions

Easy, self-serve, any-time interaction is the new normal, as today's connected consumer expects a personalized, yet digital, experience in almost every aspect of their lives. The public sector must also adjust to this 'new normal' in residents' expectations. To successfully meet this demand, EverView offers state-of-the-art solutions that will satisfy the diverse needs of your user base, with features and a user experience that can be completely tailored to their needs.

We also offer a flexible pricing model with some of the lowest price points in the country. Maximize adoption and minimize costs through absorbed pricing or via a citizen-based service fee. Features include:

- · Completely customizable, with virtually no IT resources required
- A user experience that is specific to the public sector, including a tax records database
- eBill delivery and paper suppression
- Ability to capture payments for any bill type, including taxes, dues, fines, and permits.
- Robust administrative/customer service tools and reporting
- PCI, NACHA, ADA, HIPAA and SSAE-18 compliant



Payment Channels

- Web
- Mobile
- IVR
- Text
- Mail
- · In Person
- Live CSR
- · Third-Party Website

Payment Methods

- ACH
- Credit Cards
- Debit Cards
- Check
- Cash

Scheduling Options

- · One-time
- Recurring
- AutoPay
- · Payment Plans
- Early Payment Discounts

Notifications

- Email
- Text
- IVR
- Print & Mail

