



Digital
Healthcare
Solutions

Delivering Patient Payment Flexibility

EverView™ Healthcare Solutions

As out-of-pocket costs continue to rise, patients are playing a more active role in the payment process, demanding greater transparency about their financial responsibility and the flexibility to pay when and how they choose. At the same time, providers are challenged with rising patient debt and collection costs.

EverView elevates the patient financial experience by offering you insights and strategies for enhancing patient communications, statement presentment, and payment options. By providing an omnichannel payment experience you not only improve overall collections performance, but also gain valuable insight about patient preferences and payment behaviors.

Industry Expertise

We are patient communication experts. Our products and tools have been developed with an eye on key healthcare industry needs such as:

- Completely customizable, with virtually no IT resources required
- A patient experience specific to the healthcare industry
- eStatement delivery and paper suppression
- Multiple payment methods and channels
- Robust administrative/customer service tools
- HIPAA, PCI, NACHA and SSAE-18 compliant

Payment Channels

Consist of web, mobile, IVR, text, print mail, in-person, live CSR, and even third-party websites.

Payment Scheduling Options

Range from one-time, recurring, AutoPay, payment plans, and early payment discounts options.

Methods of Payment

Patients pay by ACH, credit card, debit card, check, and cash.

Personalized Notifications

Personalize messages and custom notification settings for email, text, IVR, and print mail.