

# EverView™ Keeps You Prepared

You may not be able to predict the future, but you should be prepared for it. EverView's Healthcare Preparedness Package integrates digital and traditional solutions to provide a frictionless patient experience. How do we do it? Redundant processes that allow you to easily switch from traditional to digital and back again, contingency-proofing your line of communication.

## **Pre-Appointment Communications**

Employ digital and traditional channels to ensure your patients are ready for their upcoming appointments. Send reminders. Update critical patient information. Communicate with patients in real-time.

### **Post-Appointment Communications**

The appointment may be over, but the patient experience has just begun. Keep patients up to date with critical follow-up information and appointment notifications – via their inbox or their mailbox.

#### **Payment Options**

Anytime, anywhere payment options offer the flexibility to adapt to new challenges and environments head-on, while continuing to meet evolving patient expectations. Whether it's over the phone, via text, or in person, EverView's suite of digital-first capabilities makes payments simple and safe for you and your patient.

## Communications

- · E-Presentment
- Digital Notifications
- Address Correction Service (ACS)

#### **Payments**

- · Quick Pay
- Text-to-Pay
- Mobile App
- IVR
- Multiple Traditional Payment Channels
- Multiple Payment Methods (ACH, debit card, credit card, check, and cash)

